

# FEEDSCAN APP

## How can I start using FeedScan?

FeedScan is only available to Rock River Laboratory customers. Contact us to set up an account. You will be given a username and password that can be utilized to log in to both FeedScan and the Rock River Laboratory website. Current customers can use their login information from the website for FeedScan.

## What kind of samples can I submit through FeedScan?

Any feedstuffs sample can be submitted using FeedScan.

## Why can't I find FeedScan in the App Store using my iPad?

You will need to choose "iPhone Only" at the top of the page in the App Store. This will then search phone-only apps and FeedScan will appear in the search results.

## What does the Online/Offline button do?

[Sample code screen] This button works as a toggle between putting your phone in online or offline mode when using the FeedScan app. You can force your phone into offline mode if you are in a poor reception area, to ensure moving through the app screens is seamless. If switched into offline mode, samples can be submitted when turned back to online mode.

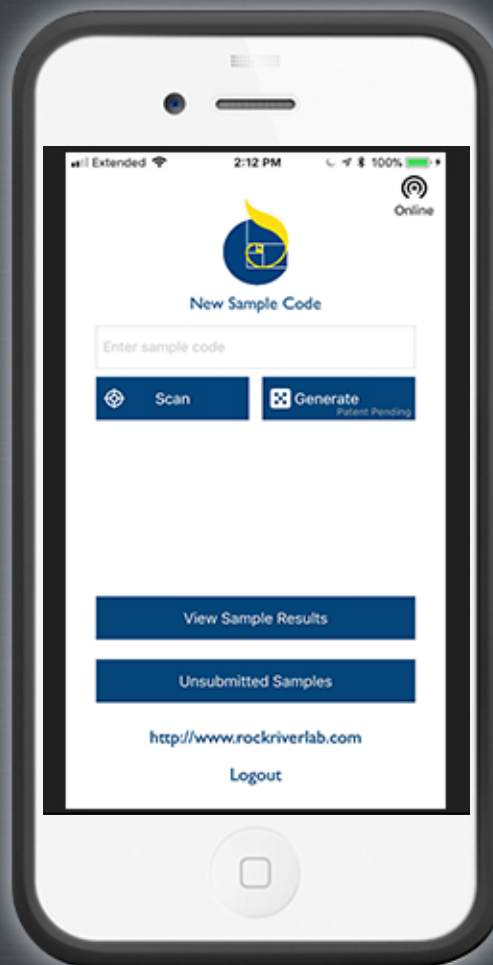
## Where will I see the photo that accompanies my sample?

The PDF results report features a QR code that can be scanned by your phone to see your full color sample photo when reviewing the results of the sample.

## Can I remove the crop year from a sample description?

The crop year is a feature that keeps track of saved sample descriptions within FeedScan. The year can be adjusted, but not removed.

MORE QUESTIONS? CHECK OUT THE RESOURCES BELOW:



## FREQUENTLY ASKED QUESTIONS

### Do I have to generate a new code, or rescan my barcode, if I receive a phone call during submission?

No. A phone call will not interrupt the sample submission process. You can pick up right where you left off.

### Why does FeedScan ask to access to my location?

Collecting location data at the time of sample submittal allows us to generate accurate regional averages that are available in our website's database. These averages allow our customers to know how well their feed quality compares to others in the area.

### How do I remove saved information from FeedScan?

Farms, Sample Descriptions, and Analysis Profiles can all be managed directly on your mobile device. If you are using an Apple device (iOS), simply swipe to the left on the item that you would like to delete. A delete button will appear. For Android users, a long-press on the item will pop up a delete option.

### When sending in samples for TMR-D analysis, do I use one code for both the manure and the TMR?

Yes, use one code for both samples. If the 'Generate' feature is used, write that code on both samples. If a printed bar code is used, affix the barcode to the TMR and write the barcode number (found below the barcode lines) on the manure.

### Is there a way to review what has been selected?

FeedScan allows for review of the sample before submittal. Once submitted, however, no changes can be made through FeedScan. Contact Rock River Laboratory to request sample analysis changes after submission.

### Why does FeedScan start over when I use the back button on my Android phone?

The physical back button on your Android phone is not recognized within the FeedScan app and will cancel your sample submission. Utilize the 'back arrow' button within the FeedScan app to go back to previous screens.



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