FEEDSCAN WEB | FOR FARMS

FREQUENTLY ASKED QUESTIONS

WHERE DO YOU START? THIS CAN HELP.

Where do I start?

First, check out the details at rockriverlab.com/pages/FeedScan-Web.php. Then, book a training session. Finally, start using the tool at: Feedscan.rockriverlab.com!

Do I have to schedule a training session before I start using FeedScan Web?

Yes, we highly recommend it to take full advantage of all the bells and whistles we've built into this tool. It only takes 30 minutes, and our training team is knowledgeable and friendly. Simply book an appointment here bit.ly/KatieRTrainer or email *FeedScanweb@rockriverlab.com* and ask to book a training session.

Can I access FeedScan Web on my phone?

No, we don't recommend it. The multi-sample submission, label-printing functionality, and ease-of-use that FeedScan Web was created for is suited for a desktop computer or tablet.

What size labels do I need and where can I source them?

If you have a thermal printer, you will need 2"x1" thermal labels. If you have a desktop printer, you will need 4"x2" labels. You can source these from your vendor of choice, such as Avery or OnlineLabels.

Can I still utilize FeedScan Web without printing labels?

Yes! Simply choose the 'CSV' option on the drop-down menu instead of selecting the size of your labels. This will download a .csv file that you can open within Excel to view FeedScan codes for each sample. Kick it old school and get out your permanent marker to mark each sample bag with its corresponding FeedScan code and sample away!

I'm already a DRIVER program member, do I still need to set up all my sampling events?

Good news - being a DRIVER customer has its perks! Our team has already relayed the feeds you've enrolled in DRIVER into your FeedScan Web interface.

Do I need to remove the Sample Descriptions of feeds we are no longer using?

It's your preference. Some farms leave all the feeds they've ever submitted on this page, while others like to organize it accordingly and remove feeds once they've been completely fed.

Can I select specific farms or dates to submit, or do I need to submit my whole schedule at once?

Yes! While the sampling schedule is set up to guide the sampling team, this can be updated for one-offs. Simply cross off the original date and write in the new sampling date to ensure accurate data collection for your team.

feedscan.rockriverlab.com

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