

# FEEDSCAN WEB | FOR CONSULTANTS

## FREQUENTLY ASKED QUESTIONS

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### WHERE DO YOU START? THIS CAN HELP.

#### Where do I start?

First, check out the details at [rockriverlab.com/pages/FeedScan-Web.php](https://rockriverlab.com/pages/FeedScan-Web.php). Then, book a training session. Finally, start using the tool at: [Feedscan.rockriverlab.com](https://Feedscan.rockriverlab.com)!

#### Do I have to schedule a training session before I start using FeedScan Web?

**Yes**, we highly recommend it to take full advantage of all the bells and whistles we've built into this tool. It only takes 30 minutes, and our training team is knowledgeable and friendly. Simply book an appointment here: [bit.ly/KatieRTrainer](https://bit.ly/KatieRTrainer) or email [feedscanweb@rockriverlab.com](mailto:feedscanweb@rockriverlab.com) and ask to book a training session.

#### Can I access FeedScan Web on my phone?

**No**, we don't recommend it. The sample spreadsheet submission, label-printing functionality, and ease-of-use that FeedScan Web was created for is suited for a desktop computer or tablet.

#### What size labels do I need and where can I source them?

If you have a thermal printer, you will need 2"x1" thermal labels. If you have a desktop printer, you will need 4"x2" labels. You can source these from your vendor of choice, such as Avery or OnlineLabels.

#### Can I still utilize FeedScan Web without printing sticker labels for all my samples?

**Yes!** Simply choose the 'CSV' option on the drop-down menu instead of selecting the size of your labels. This will download a .CSV file that you can open within Excel to view FeedScan codes for each sample. Kick it old school and get out your permanent marker to mark each sample bag with its corresponding FeedScan code and sample away!

#### If my farms are already DRIVER program members, do I still need to set up all of my sampling events?

**No.** Good news - being a DRIVER customer has its perks! Our team has already relayed the feeds enrolled in DRIVER into the farm's FeedScan Web interface. Just let the RRL customer service contact know you'd like access to this account.

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Do I need to remove the Sample Descriptions of feeds the farm is no longer using?

**It's your preference.** Some users leave all the feeds they've ever submitted on this page, while others like to organize it accordingly and remove feeds once they've been completely fed.

Can I select specific farms or dates to submit only those specific samples, or do I need to submit my whole schedule at once?

**Yes!** Simply choose what farms or dates you would like to submit and use "Submit individual sample" or "submit multiple samples" functionality to create new sticker labels or codes with the new dates.

Do I need to have my Farms, Sample Descriptions, schedules, and fields set up before I submit samples using the "Submit Scheduled Samples" and "Submit Samples by Field" functionality?

**Yes.** Schedules, feeder farms, feed descriptions, and field names or numbers need to be created within FeedScan Web to utilize this functionality when submitting multiple samples that fall within those modules. This ensures the data stays consistent and clean for your analysis and plotting of samples over time.

Do I need to select a package before saving my schedule of sample submissions?

**Yes.** This information is required to input and process the samples at the lab, so the analysis details via package selection are necessary before creating and downloading labels or CSV file.

Is there a limit to how early I can generate and print my label stickers prior to pulling samples?

**No.** Sticker labels can be generated as soon as your sample information is in FeedScan Web. The included QR code is good for one year.